

IT / CSR TECHNICIAN

Responsibilities: Maintain Windows Network and Servers
Maintain Oracle Databases
Trouble Shoot Windows networks, equipment, and software
Implement and maintain various software and hardware systems
Serve as backup for various Customer Service Representative duties
Become proficient in various Utility Industry Software Systems
Complete reports on analytics as needed

Requirements: Bachelor of Science degree in Computer Science or Information Systems or equivalent experience and knowledge of Electric Utility Customer Service Procedures is preferred.
Pass Pre-employment drug screen
Valid Class D Driver License with clean history

Pay: Based on Experience

Dyersburg Electric System is an Equal Opportunity Employer